WebFOCUS
Mobile Faves for Android
User's Manual
Version 3.1
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Preface

This document describes the WebFOCUS Mobile Faves app for Android.

How This Manual Is Organized

This manual includes the following chapters:

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<th>Contents</th>
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<td><strong>1</strong> Introducing WebFOCUS Mobile</td>
<td>Introduces WebFOCUS Mobile and the Mobile Faves app.</td>
</tr>
<tr>
<td><strong>2</strong> The Basics</td>
<td>Discusses how to navigate WebFOCUS Mobile Faves for opening, viewing, and saving content.</td>
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<tr>
<td><strong>3</strong> The Fancy Stuff</td>
<td>Discusses adding and removing server connections, handling email content, and updating the Mobile Faves app.</td>
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<td><strong>4</strong> Additional Resources</td>
<td>Introduces additional Mobile Faves App and Mobile Favorites resources that are available online.</td>
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Documentation Conventions

The following table lists and describes the conventions that apply in this manual.

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>THIS TYPEFACE</strong> or <strong>this typeface</strong></td>
<td>Denotes syntax that you must enter exactly as shown.</td>
</tr>
<tr>
<td><strong>this typeface</strong></td>
<td>Represents a placeholder (or variable) in syntax for a value that you or the system must supply.</td>
</tr>
<tr>
<td><strong>Convention</strong></td>
<td><strong>Description</strong></td>
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<tr>
<td>underscore</td>
<td>Indicates a default setting.</td>
</tr>
<tr>
<td><em>this typeface</em></td>
<td>Represents a placeholder (or variable), a cross-reference, or an important term. It may also indicate a button, menu item, or dialog box option you can click or select.</td>
</tr>
<tr>
<td><em>this typeface</em></td>
<td>Highlights a file name or command.</td>
</tr>
<tr>
<td>Key + Key</td>
<td>Indicates keys that you must press simultaneously.</td>
</tr>
<tr>
<td>{ }</td>
<td>Indicates two or three choices; type one of them, not the braces.</td>
</tr>
<tr>
<td>[ ]</td>
<td>Indicates a group of optional parameters. None are required, but you may select one of them. Type only the parameter in the brackets, not the brackets.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>...</td>
<td>Indicates that you can enter a parameter multiple times. Type only the parameter, not the ellipsis points (...).</td>
</tr>
<tr>
<td>*</td>
<td>Indicates that there are (or could be) intervening or additional commands.</td>
</tr>
</tbody>
</table>
Introducing WebFOCUS Mobile

WebFOCUS Mobile is an innovative, pure browser-based architecture that enables organizations to share content across devices. Consistent with the overall strategy to deliver thin-client applications and development tools, it is the most scalable and extensible solution on the market. With this thin-client approach in place, organizations can deliver applications and content to mobile devices without having to change their underlying infrastructure.

Topics:
- What is WebFOCUS Mobile Favorites?
- Introducing the Mobile Faves App
- Getting the Mobile Faves App
- Quick Tour of Mobile Faves
- Changing Layout
What is WebFOCUS Mobile Favorites?

In this section:
Features and Benefits

WebFOCUS Mobile Favorites is an Information Builders mobile server platform that delivers business content to any mobile device.

Features and Benefits

WebFOCUS Mobile Favorites presents a robust platform for information and application delivery to mobile devices. Get your mobile BI reporting strategy developed and deployed quickly so users can immediately benefit from its robust features, including:

- **Easy to manage content.** With the My Mobile Favorites dashboard folder, which functions exactly like any web browser Favorites folder, users can add and delete mobile content in just two clicks.

- **Email alerts for content updates.** Let users know that content in their My Mobile Favorites folder has been added or modified.

- **User-selected report format.** Content is delivered in the preferred format of the user, such as HTML, PDF, and Excel®, limited only by their device capabilities.
Intuitive interface. Mobile content is launched from a link either in an email or a bookmarked mobile browser page.

On-demand customization. Users can run parameterized reports and drill down to further details.

No connection required. Users can trigger content to be sent as attachments to view or work with while in disconnected mode.

Actionable applications. Self-contained, interactive reports (WebFOCUS Active Technologies Reports) and dashboards (WebFOCUS active dashboards) can be manipulated, sliced, and drilled into for advanced analysis, both in connected or disconnected mode.

Introducing the Mobile Faves App

WebFOCUS Mobile Faves is a simple, intuitive app that empowers users of Android phones and tablets with robust, innovative, easy-to-use reporting and analysis. WebFOCUS Mobile Faves, through integration with WebFOCUS Active Technologies, delivers rich, deep, highly interactive analytic functionality to Android phones and tablets, fully exploiting their native gestures. As a result, users can manipulate data from a variety of sources in an almost unlimited number of ways in just a couple of taps. The app allows users to manage their business dashboards and content for viewing and interactive analysis, even when they are not connected to the Internet.

WebFOCUS Mobile Faves eliminates the need to custom-develop native applications for each mobile device, accelerating deployment and reducing total cost of ownership. Any user, on any device, can now efficiently and economically leverage true operational business intelligence at any time.

WebFOCUS Mobile Faves is your enterprise on your Android phone or tablet.

If Active Technologies reports and dashboards, PDF documents, Excel spreadsheets, and other types of BI content get deployed, WebFOCUS Mobile Faves efficiently captures, manages, and organizes it in a catalog on the native device. Content can be annotated with comments or descriptions for rapid retrieval, letting users quickly find the content they need by name or keyword. Users can also subscribe to BI content, which is automatically pushed to them at regular intervals.

Mobile Faves provides an easy and intuitive way for Android phone and tablet users to:

- Run reports, graphs, and dashboards online, from any corporate data in any source.
- Save, annotate, and catalog BI documents locally, for offline analytic operations.
- Ensure security and encryption for any data saved on the device.
Sort, filter, drill down, roll-up, calculate, and more, in both connected and disconnected modes.

- Fully support native device characteristics, gestures, charting, menus, and controls within content.
- Open and catalog documents received as email attachments.
- Share content regardless of the mobile device, browser, or platform people are using.

The Mobile Faves app also supports the ability to:

- Use more than one WebFOCUS server and log on automatically.
- List available Mobile content and view it by tapping it in the list.
- Store and view history for viewing offline and keeping a copy on file.
- Share content with other email users.

Getting the Mobile Faves App

To download the free WebFOCUS Mobile Faves app on your Android phone or tablet:

1. Tap the Google Play™ Store icon or app.
2. Tap the magnifying glass icon to open the search field.
3. Type mobile faves in the search field.
4. Tap Mobile Faves in the selection list.
5. Tap Install.
6. Tap ACCEPT in the App Permissions page.

The Mobile Faves app will be downloaded to your device.

Quick Tour of Mobile Faves

Once installed, Mobile Faves is automatically set up to get content from a server on the Internet, where you can view sample business content. You can add your own WebFOCUS servers to the list with a few taps.
You will see a list of available folders saved to the selected server connection. These folders contain all of the content previously selected as Mobile Favorites from your WebFOCUS portal.

Once you tap a folder, you can tap an individual content item.

The screen is displayed vertically, which is the default. The content list is shown on the left side of the screen and the output is shown on the right side of the screen.
Changing Layout

To change the layout of the content list or folder list, tap the Grid View icon to open grid view.

The following image shows a grid view at the content list level.

The following image shows a grid view at the folder list level.
1. Introducing WebFOCUS Mobile

**Note:** A screen shot will automatically be taken of content for the grid view to use.

To manually take a screen shot, tap the menu icon or tap the menu button on your phone or tablet, and then tap *Screenshot*.
This section discusses how to navigate WebFOCUS Mobile Faves for opening, viewing, and saving content.

Topics:
- Understanding the Content List
- Navigating to Content
- Navigating Within Content
- Using the Menu Option
Understanding the Content List

The Content List appears to the left of the screen in vertical view and allows you to tap open folders to view content. The name of the last item tapped will always appear at the top of the Content List.

To refresh the Content List, tap the Refresh icon .
Navigating to Content

To navigate to the Content List, tap an item. Tapping a folder will open the contents of the folder. Tapping a content item opens the content to the right of the Content List.

Navigating Within Content

To navigate within content, tap the menu icon or tap the menu button on your phone or tablet.

- Tap Reload to reload the current page.
- Tap Close to close the web viewer.

Note: The Navigation menu only shows the relevant options.
Using the Menu Option

The Menu option is where you can perform actions, such as saving or sharing content. This menu is available by tapping the menu icon located above the web viewer, or tapping the menu button on your phone or tablet.

- **Save**
- **Email**
- **Screenshot**
- **Reload**
- **Close**
- **Settings**

**Note:** If any of the options in the menu are disabled, you do not have access to that function. For more information on changing these settings, contact your PMF administrator, or see the Configuring Privileges section of the WebFOCUS Security and Administration manual.

**Saving Content on Your Device**

Active Technologies reports and PDFs can be saved on your Android phone or tablet for future reading.

Saving makes the content accessible from the app, even when you have no access to Wi-Fi or 3G.
To save content, tap the menu icon, then tap Save.
Before saving, give the saved content a relevant name and add some comments.

Tap OK to save the content.
A confirmation message appears.

Sharing Content by Email

You can email content from your Android phone or tablet.

Tap the menu icon or tap the menu button on your phone or tablet, and then tap Email to email content that you are viewing on your Mobile Faves app.
Your Android phone or tablet will ask you what email client you want to use to send this content.
After selecting which app you will use, Mobile Faves launches the Android email app with the content attached.

Fill out the email form, then tap the Send icon.

Tap the email attachment icon to view the content in your browser.
This section discusses adding and removing server connections, handling email content, and updating the Mobile Faves app.

**Topics:**
- Adding a Server Connection
- Removing a Server Connection
- Opening an Email Attachment
- Adding a Passcode
- Mobile Faves Settings
- Configuring VPN on Your Device
- Updating the App
- Supporting Single Sign on Applications
Adding a Server Connection

Tap the Mobile Faves icon to return to the WebFOCUS Server list.

By default, you should already have access to the preconfigured mobilefaves.ibi.com demo server.

Note that you need active Wi-Fi and VPN connections to view your online content.
To connect your app to the WebFOCUS Server of your company, tap the plus sign icon. Fill out the required fields that correspond to your existing WebFOCUS Server.

<table>
<thead>
<tr>
<th>Edit Server</th>
</tr>
</thead>
<tbody>
<tr>
<td>HTTPS</td>
</tr>
<tr>
<td>My Server</td>
</tr>
<tr>
<td>myserver.ibi.com</td>
</tr>
<tr>
<td>ibi_apps</td>
</tr>
</tbody>
</table>

Tap Save to save the settings and continue.

Notice that the server you added is now shown in the Mobile Faves server list.

Selecting the server takes you to all the content that you previously selected as Mobile Favorites from your WebFOCUS portal.
Removing a Server Connection

To remove a server from the Mobile Faves server list, tap and hold the server you want to remove.

Tap Delete to delete the server.

Opening an Email Attachment

Content can be sent to you through email and can be viewed using Mobile Faves.

To open the attached content, tap and hold the attachment for the email to download it.

Open the attachment.
The Complete action using window opens.

Tap **Mobile Faves** and then tap **Just once**.

The Mobile Faves app automatically launches the content.

Email content is automatically saved and can be viewed in the app in the Email channel.

Tap the right arrow icon to see a list of available content.

Note that you can hide or show the menu on the left by tapping *Hide List* or *Show List* above the Web Viewer. This will allow you to view the content in full-screen mode.

**Adding a Passcode**

To add a security passcode that must be entered every time you open Mobile Faves, tap the menu icon or tap the menu button on your Android phone or tablet.

Tap the check box next to **Passcode** on the Settings page.
Click Done.

You will be prompted to set a passcode. Enter the passcode and then verify it by typing the passcode again.

Once the passcode is entered, you will have to enter it each time you access Mobile Faves.

To disable the passcode, either tap Disable from the Mobile Faves Passcode page or disable it from the Mobile Faves Settings page.

You will have to enter the passcode again to disable the passcode.

To change a passcode, tap Change, enter your current passcode, and then set a new passcode.

**Mobile Faves Settings**

Tap the menu icon or tap the menu button on your phone or tablet.
Tap Settings.

In the General grouping:

- Tap Skin color to change the app color to Light or Dark.
- Tap Skip server list to allow Mobile Faves to skip past the server list and go right to the content list. Mobile Faves remembers the last server used for content.
- Tap Auto hide navigation to toggle whether navigation is hidden automatically. This allows you to view the content full screen without having to hide the content list each time.
- Tap Run Top Fave to automatically run the first report in the first folder on the first server.
Tap GridView by default to set the default view of folders throughout the app to grid view.

In the Security grouping:

- Tap Passcode to enable additional security in accessing Mobile Faves. Once enabled, every time you access Mobile Faves, you will have to enter a passcode.

  **Note:** If you already have Passcode enabled and then disable it from the settings section, when you access Mobile Faves, you will still have to enter the passcode one more time to disable it.

In the Developer grouping, the version number of the Mobile Faves app is listed.

### Configuring VPN on Your Device

The Mobile Faves app requires the user to have a Wi-Fi or 3G connection. In the Settings section of your Android phone or tablet, turn Wi-Fi **ON**.

In the Settings section, tap More Settings.

In the Wireless and networks page, tap VPN.

**Note:** You will be prompted to set a screen unlock pattern, PIN, or password on the device if you do not have one set already.

Tap Add VPN Network.

Fill in the required fields based on the VPN settings of your organization and tap Save. If your WebFOCUS environment is located behind a corporate firewall, you need to use VPN on your device to access it.
Tap Save.

If you have already selected content as Mobile Favorites from your WebFOCUS portal, you should now be ready to start using your Mobile Faves app.

### Updating the App

If an update is available for the Mobile Faves app, you will see a number on the Google Play Store icon, indicating the number of updates available.

To update the app:

1. Tap the Google Play Store icon.
2. Tap the menu button on the phone or tablet.
3. Tap My Apps.
4. If there is an update available for the app, it will appear in the Update list.
5. Tap Mobile Faves and tap Update.

### Supporting Single Sign on Applications

Mobile Faves Version 3.1 supports the following types of authentication:

- Basic Authentication
- IWA/NTLM
Additional Resources

The following topics introduce additional Mobile Faves App and Mobile Favorites resources that are available online.

Topics:
- Mobile Favorites
Mobile Favorites

Mobile Favorites are reports, graphs, hyperlinks, and any other item type, except Reporting Objects, that are added to the Mobile tab in the Favorites list in Dashboard. Adding items to Mobile Favorites enables you to display the items on mobile devices. Items can be added to Mobile Favorites from a Domain Tree, Role Tree, List block, Folder block, Tree block, or Domains search result. To add items to your Mobile Favorites list, right-click the item and select Add to Mobile Favorites. All items that are listed in the Mobile tab of your Favorites list will be displayed on the Mobile Favorites launch page when you log in from a mobile device. Note that you can only view Mobile Favorites for the Managed Reporting user ID and password you use to log in.

For more information, see the WebFOCUS Managed Reporting End User's Manual, Version 7 Release 7.03.
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